

Community Bulletin

Issue 4: December 2018

New Hatherleigh Surgery opens its doors

Ruby Country Medical Group have been working to get the new practice in the heart of Hatherleigh up and running, and the doors to the brand new surgery are now open.



Earlier this year West Devon Borough Council gave formal approval to change the use of the former NatWest bank on Bridge Street, which allowed the practice to convert the building into to a fit-for-purpose GP surgery.



Hatherleigh Mayor Clare Tyson was invited to officially open the surgery on Friday 14 December and the healthcare team began seeing patients in the new setting on Monday 17 December.

Jane Wells, Managing Partner of the Ruby Medical Group said “We’ve been busy getting the new surgery ready; from identifying the site in August we are very pleased that after much hard work we are ready to open the doors before Christmas. Not only will it offer first rate facilities for all our patients, and staff, it also offers patients the option of onsite medicine dispensing which will be really beneficial in our community.”

Patients will see all the familiar practice faces, and GP’s will run full clinics 5 days a week alongside the Nurse Practitioner, who can treat a wide-range of conditions and write prescriptions when required.



The surgery will also have a dedicated Phlebotomist consulting room, which will provide routine and urgent tests throughout the week.

Ruby Country Medical Group offers pre-booked appointments, telephone appointments and on-the-day emergency appointments all day,

every day, at both of their surgeries in

Hatherleigh and Holsworthy. Appointments will continue to be made via the existing Ruby Country Medical Group telephone numbers.

A duty doctor is available all the time and the five-strong visiting team works throughout the day visiting patients who are housebound, vulnerable or too ill to travel, as well as to patients in nursing and residential homes across the whole practice area.

Making collecting prescriptions easier

The new surgery will also be able to dispense medication as the formal application to dispense has been approved by NHS England's South West Pharmaceutical Services Regulations Committee. Patients will be able to collect their prescriptions from the new surgery very soon. A prescription delivery service is also going to be available for those patients who are housebound.

Extension to minibus service

NHS England has agreed to extend the funding of the minibus provision for a while longer so the practice can refocus its efforts in looking at the long-term options in Shebbear. Patients from Shebbear can make use of the new Hatherleigh surgery, and it may well be more convenient for some rather than going to Holsworthy.

Contact Information

For full detail of arrangements for booking appointments, bus travel and repeat prescriptions contact Ruby Country Medical Group:

Email: D-CCG.HolsworthyMC-Reception@nhs.net

Tel: 01409 253692

Website: www.holsworthymedicalcentre.co.uk

If you need this bulletin in another format, such as large print, braille or another language, please call us to arrange.

Please share this community bulletin with other patients who would be interested.

People can also sign up to receive the bulletin directly by getting in touch:

- Email: england.primarycaremedical@nhs.net
- Telephone: 0113 825 5299