

Our Aims

- To provide a named contact for patients, with the time and capacity to support those who have been given a cancer diagnosis, throughout their care and treatment/s.
- To provide a link for patients between their healthcare and support agencies available to them, locally and nationally.
- To promote cancer awareness, prevention and screening.
- To ensure national healthcare targets regarding cancer are met, to ensure best practice.

Useful contacts:

Macmillan Support Line: **0808 808 0000**

Macmillan Citizen's Advice (Cornwall): **01872 256373**

Macmillan Citizen's Advice (Devon): **0845 894 9567**

Bude Cancer Support:

<https://www.budecancersupport.org/>

There when you need us; always respecting your right to choose.

Cancer Care Coordinator



COAST&COUNTRY
PRIMARY CARE NETWORK



Our service



The health care setting can be complex and confusing, and most especially when you have been diagnosed with a complex condition like cancer.

The Cancer Care Coordinator is the point-of-contact at your practice once you have a cancer diagnosis. You can come to us with questions, queries about appointments, information requests or general support throughout your cancer journey. We will ensure you have access to the right services and get the right support.

We can speak to:

- Any patient 18 or over with a cancer diagnosis, and their family.
- Any patient registered at Bradworthy Surgery, Hatherleigh Medical Centre, Holsworthy Medical Centre, Neetside Surgery and Stratton Medical Centre. We hold clinics at each of these centres.

We do not generally accept:

- Any patient under 18.
- Any query requiring medical advice. We will always refer you back to either your GP or Hospital Specialist for any medical concerns about your diagnosis and treatment.

Contact us through your own practice first, if you would like a chat, or email us non-urgently at:

d-icbcancercarecoordinator.rcmg@nhs.net

Our Appointments

First Contact



As soon as you have a cancer diagnosis our journey begins. You will receive a letter from us confirming we are aware of your diagnosis and will send on some useful information about local services that may be of help.

Chats & Reviews



You can book in for a chat at any time by calling your own practice and asking for us. We may also contact you for a quick 'how are you doing' chat occasionally. This can be by phone or for a face-to-face appointment of about 30 minutes, whatever is easiest for you.

Planning together



Because your care may involve quite a few healthcare specialists, we will be able to liaise with hospitals and treatment centres on your behalf, if you need us to do that. We want you to get the best care and ease the process for you.